

Let us first welcome and thank you for choosing 'Jaz Aquamarine Resort for your holiday, ensuring you that we will spare no effort to make your holiday pleasant and memorable, please find here below our information sheet together with our all inclusive formula:

Restaurant: Topaz: Breakfast from 07:00 to 10:30

Lunch from 12:30 to 14:30
Dinner from 18:30 to 22:00

<u>A la carte Restaurants:</u> Kindly note that self reservation screens for the specialty restaurants available 24 hours a day at the lobby area.

→ Nino's Italian Restaurant
 → Makai Tukai Asian Fusion Restaurant
 → Corallo Fish Restaurant
 → Dinner
 → Dinner
 from 18:30 to 20:00 & from 20:30 to 22:00
 → Corallo Fish Restaurant
 → Dinner
 from 18:30 to 20:00 & from 20:30 to 22:00
 → Sofra Lebanese Restaurant
 Dinner
 from 18:30 to 20:00 & from 20:30 to 22:00

For reservation will be against 8 Euro per person. Previous booking is required by the self reservation screens at the lobby area.

## Bars:

$\rightarrow$	Fayrouz Lobby Bar	from 10:00 to 00:00		
$\rightarrow$	La Perla Pool Restaurant	from 10:00 to 21:00	Late breakfast	from 10:30 to 12:00
	Snacks	from 12:00 to 17:00	Tea Time	from 17:00 to 18:00
$\rightarrow$	Paradisio Beach Bar	from 10:00 to 18:00	Snacks	from 12:00 to 17:00
$\rightarrow$	Fantasia Disco	from 22:00 to 00:00	(Drinks are inclusive)	
		from00:00 to 02:00	(Drinks are with charge)	
$\rightarrow$	Waves Bar	from 16:00 to 00:00	(recommended for adult and couples)	
$\rightarrow$	Aquarius Bar	from 10:00 to 18:00	Snacks	from 12:00 to 17:00

- · You are welcome to join the daily hotel orientation at 10:30 with Guest Relation Team, gathering point at the lobby.
- Breakfast & Lunch boxes: Breakfast & lunch boxes are to be ordered one day in advance before 20:00hrs at the Reception.
- <u>Drinks:</u> Our "All Inclusive" formula is from 10:00hrs to 00:00hrs. Soft drinks, Mineral water, local Beer, Egyptian Wine and all local spirits are served in glasses and not bottled, as well as all local cocktails are inclusive. Imported alcoholic drinks are with extra charge.
- <u>Safe Box:</u> Free of charge, for your valuables as the hotel isn't responsible for any loss of valuables or belongings out of the safe. Please leave your safe box open before departure.
- Mini Bar: With extra charge, refilled daily.
- <u>Internet Connection:</u> The Free internet (Per Room, Per Stay) is 150 MB with maximum two devices (either 2 guests' device or one guest's device and the PC of the internet corner). Extra needed MB will be with charge: 250 MB will be with 10 Euro, 500 MB -20 Euro, 1 GB 30 Euro.
- Laundry service: This service is for extra charge and not available on your check out day.
- Sports & Leisure Facilities: Jogging track 1200 meters (start point behind the SPA Center)
- <u>Inclusive:</u> Table Tennis, Baby Foot, Boccia, Darts, Gym from 07:00 to 21:00 next to the spa center, four Tennis courts, one multipurpose court, Jacuzzi on the beach from 10:00 to 12:00 and from 14:00 to 16:00, Aqua Park from 10:00 to 13:00 & from 14:30 to 16:30, over 10 years or taller than 120cm.
- **Beach Use:** Sea shoes are recommended.
- The reservation of sun beds is not allowed. The hotel reserves the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by Lost & Found office).
- With Charge: Limo service, Doctor (clinic), Room service, spa centre opens from 09:00 to 20:00 and Tennis courts floodlight.
- **Dress Code:** Smart casual is recommended only at dinner time; shorts and flip flops are not allowed.
- <u>Check-Out:</u> at 12:00 noon time, please return your key card and the towel cards during the check out. Kindly note that you will be charged extra for late checkout according to hotel availability and please contact reception.
- Book Shop & Hairdresser: located near to the Spa center.
- Food Allergy: available at your request, please refer back to the restaurant manager and kitchen chef for assistance
- Items you can borrow upon your request: adaptor, iron, toilet seat for kids and anti slippery mat for kids, prayer mat & Holy Quran.

For any maintenance or housekeeping request, please refer to our Guest Service Center - dial 3 or 8888

Wishing you a nice stay with us and for more information please do not hesitate to dial No. 4 for reception.



