

It is our great pleasure to welcome you at **Novotel Marsa Alam Resort**. Please rest assured that all our Team Members will do their utmost to make your stay with us as pleasant and as comfortable as possible. We take this opportunity to provide some information regarding your **ALL INCLUSIVE CONCEPT** you may find useful to make your stay with us more enjoyable.

All-Inclusive service from 10.00 till 23:00

MAIN RESTAURANT

- **LA PALME – MAIN RESTAURANT**

Breakfast buffet	07.00 – 10.00
Lunch buffet	13.00 – 15.00
Dinner buffet	19.00 – 22.00

A' LA CARTE RESTAURANT

- **AL DENTE – ITALIAN RESTAURANT**

A' La Carte Dinner 19.00-22.00

Please note that you are entitled to:

- a free dinner once a week
- A deduction of 40EGP on total bill for any additional dinner with one glass of wine or beer being served

Kindly reserve one day in advance at La Palme Main Restaurant's courtesy desk operating every day from 13:00 to 15:00.

BARS

- **PAPYRUS LOUNGE** 10.00 till 02.00
 Late breakfast 10:00 till 12:00
 Tea time 17:00 till 18:00
- **RAMLA BEACH BAR** 10.00 till sunset
- **ISLAND POOL BAR** 10.00 till sunset

Beverages

- **Soft Drinks**
Coca Cola, Diet Cola, Sprite, Fanta, juices, hibiscus juice, Soda, Tonic and Natural Water
- **Hot Drinks**
Tea, American coffee and herbal teas
- **Alcoholic Drinks**
Local beer, house wines & local spirits (Vodka, Gin, Rum, Brandy) all served by glass. Please note that wine is served during meals only
- **Mini Bar**
One small bottle of water per person, daily in the room

Tea and coffee facilities

- Available in the rooms free of charge

DRESS CODE:

- Kindly be informed that swimming suites are not permitted in the Lobby
Shorts & sleeveless shirts are not permitted during dinner in all restaurants

OTHER SERVICES

ANIMATION & SPORT ACTIVITIES

- Beach volley, aqua gym, aerobic, water polo, boccia, dance lessons.
- Baby foot, air-hockey games at Papyrus Lounge Terrace
- Fitness room open daily from 10:00 to 19:00
- Indoor heated swimming pool open from 10:00 to 19:00

KIDS CLUB

- For kids aged between 4 -12 years old.
- Opening hours: 10:00-12:00/15:00-17:00
- Please follow the playground safety rules, which are available at the playground entrance

POOL/BEACH TOWEL SERVICE

- Opening hours: 08.00 – sunset.
- Kindly be informed that it is not allowed to reserve sun beds.

SAFE BOX

- Safe box is available free of charge in your room
- The hotel is not responsible for any valuable left out of the safe box.

INTERNET

Free WIFI is available in all rooms and public areas.

RECEPTION

Please dial : "0"

Check in at 14:00

Check out from the rooms at 12:00 noon, the all-inclusive formula will be valid till departure time.

SERVICES NOT INCLUDED IN THE ALL – INCLUSIVE PACKAGE (AGAINST CHARGE)

- Imported wines & spirits , wines by bottle, wine served out of the meals
- Fresh juices
- Espresso and cappuccino
- Mini Bar
- Room Service
- Laundry Service
- Limousine Service
- Medical Service (available 24hr trough the reception desk)
- Telephone calls
- Diving Centre
- SPA